



**FSM LOGISTICS SDN BHD** (3116609)  
(Since 1994)



## COMPANY PROFILE

FSM Logistics Sdn Bhd is a global logistics provider based in Malaysia since 1994 with affiliations and alliance partners in all over the world.

INTERNATIONAL FREIGHT FORWARDER

# “ One Service Many Possibilities

We specialize in providing Land Transportation to Peninsular Malaysia transportation right up to Southern Thailand for OOG (out of gauge) cargo or equipment.

## Contents

- 01 | Introduction
- 03 | About Us
- 05 | Our Services
- 15 | Our Location

Company Profile

Company Profile





## ABOUT US

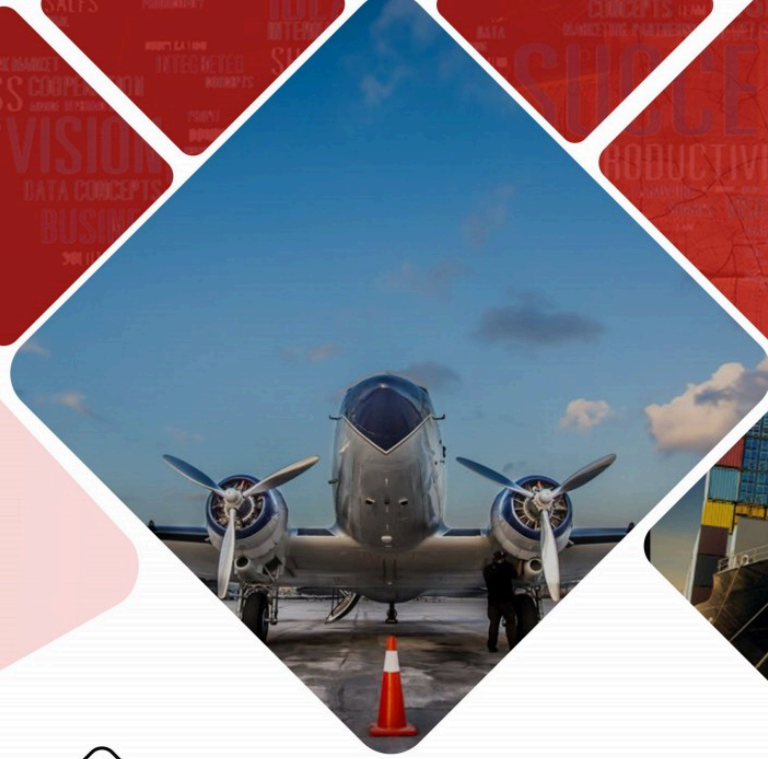
FSM Logistics Sdn Bhd is a global logistics provider based in Malaysia since 1994 with affiliations and alliance partners in all over the world.

FSM Logistics Sdn Bhd satisfies the increasingly sophisticated needs of international trade through a worldwide network of responsive, highly-trained professionals and integrated information systems. FSM Logistics Sdn Bhd focuses on serving customers with global sourcing and supply chain management needs.

FSM Logistics Sdn Bhd provide top class international services and offers a wide range of logistic services. From air-, sea- and truck shipments to more advanced distribution. We cover all aspects of logistic needs. We use cutting edge tools for cost-effective solutions than ever.

Company Profile

Company Profile



## INDUSTRY AND SECTORS WE SUPPORT

We cover different industry sectors, from food and beverage, chemical, retail, durable goods and more. Check the full list.



Consumer Packaged Goods



Chemical Goods



Food and Beverage



Retail Goods



Energy, Oil and Gas



Medical Logistics

”

A decade long commitment to amaze our customers by providing more than what they demanded for, has helped us in becoming their first choice.



01

Company Profile

Company Profile



## OUR SERVICES

### AIR FREIGHT SERVICES

FSM Logistics offers options ranging from smaller shipments to large shipments and long standing relationships with all global strategic ocean freight carriers, Mainfreight partners with you to get your product where it needs to be.

Whether you are looking for a port to port or door to door service, we offer reliable transit time consistently throughout the year.

## FSM Logistics

FSM Logistics ensures reliability and satisfaction. The company policy is to respond to the clients need quickly & effectively from the planning stage of the initial confirmation of order, right through to the final stage of the delivery.



### OUR BUSINESS SCOPE

1. Shipping Agency
2. Freight Forwarder
3. Containers Sale and Leasing
4. Chartering
5. Project Cargo

### OUR SERVICES

1. Sea Freight
2. Air Freight
3. Sea-Air combined service
4. Door-to-Door service
5. Consolidation
6. Inland service
7. Customs clearance
8. Transportation
9. Cross Border Transportation
10. Bunker Supplies

### INDUSTRIES COVERED

- Medical Logistics
- Retail Logistics
- Oil & Gas Logistics





Company Profile

Company Profile

02

## GROUND SHIPPING SERVICES

FSM Logistics offers a very cost-effective land distribution. We focus on short transit times. Every effort is made to offer a cost effective transport.

We also offer distribution alternatives and warehousing facilities. We are widely exposed to various types of Land Transportation Handling namely Heavy lift, Overweight & Oversize, Dangerous Goods & Hazardous Materials.

We specialize in providing Land Transportation to Peninsular Malaysia transportation right up to Southern Thailand for OOG (out of gauge) cargo or equipment. We do also welcome normal cargoes for that particular sector.

## A DEPENDABLE BUSINESS PARTNER

### Experience

We stand apart from our competitors for a number of significant reasons. With over a decade of experience, our expertise in the field of transport, logistics and forwarding is well-regarded by our customers who trust us with their important, precious and time-sensitive cargo.

### Capability

FSM Logistics serves customers from all industries. With delicate cargoes, it goes beyond saying that only an expert and experienced logistics partner is capable of handling such tasks with ease and in a timely and cost-efficient manner.

### International Alliance

With more than 200 affiliates worldwide to provide a seamless worldwide total supply chain solution to you, FSM Logistics connects Malaysia and the region with Africa, Australia, East and West Europe, the Middle East, North and South America, Central America and more. You can be assured that your consignments are handled in the most professional manner possible.

## INDUSTRIES COVERED



Medical Logistics



Retail Logistics



Oil & Gas Logistics



## SEA FREIGHT SERVICES

FSM logistics offers options ranging from smaller consolidated LCL (Less than Container Load) shipments to large FCL (Full Container Load) shipments and long standing relationships with all global strategic ocean freight carriers, Mainfreight partners with you to get your product where it needs to be.

Whether you are looking for a port to port or door to door service, we offer reliable transit time consistently throughout the year.

## FSM LOGISTICS ADVANTAGES

FSM Logistics ensures reliability and satisfaction. The company policy is to respond to the clients need quickly & effectively from the planning stage of the initial confirmation of order, right through to the final stage of the delivery.

- ◆ One single partner for all your logistic requirements
- ◆ Simple and all-inclusive pricing structure
- ◆ Customized services at competitive rates
- ◆ Seamless one-stop solutions around the world with our partners
- ◆ Financial support services - credit terms for qualified customers
- ◆ Cost-effective, reliable and secure shipment of every type of goods
- ◆ A commitment to excellent customer service.
- ◆ Fast responsive action to Quotation & information
- ◆ Professional, Reliable & Efficient Service
- ◆ Commercial shipping by all modes Air/ Sea / Land
- ◆ Personal Effects specialists

Company Profile

Company Profile

03

" Happy customers are your biggest advocates and can become your most successful sales team.

— Lisa Masiello

## INDUSTRIES COVERED



Textile Logistics



Retail Logistics



Oil &amp; Gas Logistics



## AUTHORISED CUSTOM BROKERAGE SERVICES

Every cargo consignment for import / export needs customs clearance. It can be difficult to deal with global rules and regulations. The lack of correct paperwork, certificates and experience can result in extra cost and delays.

FSM Logistics combines expertise with local knowledge to ensure fast and friction free handling of each and every clearance the moment it arrives, saving our customers' time and money.



## WAREHOUSING AND STORAGE

Through our partners we provide storage facilities of cargo for short / long term basis at various strategic locations, keeping our focus on secure and safe storage at economical costs.

FSM Logistics offers storage facilities at key destinations in the world with an extensive warehousing system.

FSM Logistics extensive warehousing and distribution system will pick, pack, store and distribute consignments anywhere in the region by efficient modes of transport.

FSM Logistics Warehousing services including:

- Merchandise Distribution.
- Packing and crating.
- General office supplies.



## DISTRIBUTION & TRANSPORTATION

A finely-tuned network gives our customers an assurance for fast and reliable delivery. We deliver good service! We combine airfreight and road freight and short transit time and reasonable cost.



FSM Logistics offer effective and secure movement of cargo between warehouses, terminals and other cargo depots. Add to that a distribution service that is adjusted 100% to the customer's needs, and you have a good impression of how FSM Logistics operates.

We also offer land transportation solutions to efficiently and economically move your goods of any size, shape or quantity from one point to the other, employing specialized equipments with heavy lift capabilities.





## Company Profile

## INSURANCE

Insurance of goods is very often neglected. Delivery terms and other agreements will have strong impact if something unforeseen happens. FSM Logistics will be glad to help you to find a suitable insurance for each individual consignment.

FSM Logistics has insurance liability and cargo insurance with major insurance companies. Additional insurance may be obtained from the company through its own open insurance policy or through individual insurance policies at an additional cost.

Cargo Insurance Specialist/ Full Liability Coverage / Economical Rate Door-to-Door Insurance / Local, Responsive Representative / Documentation and Reporting / Payment of Premiums / Assistance with Claim Processing

## Company Profile

## AEO AND CGC CUSTOM OPERATOR

### Authorised Economic Operator (AEO)

Malaysia is among the world's largest trading countries in the world and active participation by both Giant Organizations and Small & Medium Enterprises (SME) contributing to various sectors such as agriculture, manufacturing, electronic and information technology.

Speed and secure movement of goods, minimal documentation, minimal human intervention and predictability of customs processes are essential ingredients for the effectiveness of businesses that provides procurement, supply, distribution and marketing services on a global basis to the manufacturing and trading sector which implements the Just In Time inventory systems. The global trading system is vulnerable to terrorist exploitation that could severely damage and interrupt the supply chain and indirectly affect the entire global economy.

The Authorised Economic Operator or AEO is a concept introduced by the SAFE Framework of Standard referring to operators involved in the movement of goods along the international trade supply chain who have achieved the required security standards and are accredited by the member country. The AEO Scheme developed by Royal Malaysian Customs Department (RMCD) is based on a similar concept.

The AEO concept encourages electronic transactions for better security management in the supply chain. For smooth and seamless flow of trade, economic operators are encouraged to implement high security features based on international standards in their day-to-day management in all aspects of their business activity, amongst others includes manufacturing activities, movement of raw materials and finished goods, storage and warehousing and also ensuring secure conveyances and handling of goods. Economic Operators with high compliance level and high security management are encouraged to apply for the AEO scheme from RMCD.







## OUR LOCATION

### WE HAVE LOCATIONS ON EVERY PART OF THE GLOBE

FSM Logistics is here to facilitate the movement of your goods between Malaysia and your foreign trading partners on all continents Asia, Europe, North America, South America and Africa.

If you're looking for efficient and reliable shipping services, we have a complete range of services to meet your transportation needs. We can deliver your goods around the world, through our worldwide network of professionals.

### ASIA

FSM Logistics is increasingly popular in Asia. Our network is growing and new doors are opening for our customers to markets in Asia such as Singapore, Taiwan, Australia and New Zealand. Our customers can rely on us to look after their shipments with a secure and close follow up.

Affiliations - Thailand, Philippines, Indonesia, Singapore, Vietnam, Myanmar, Brunei, United Arab Emirates, Lebanon, Egypt, Turkey, Iran, Saudi Arabia, India, Sri Lanka, Bangladesh

### EUROPE

FSM Logistics offer shorter delivery times, top delivery assurance, and precise total order management at all stages to almost all European countries. FSM Logistics makes planning easier for you. We are flexible with regard type and capacity of goods.

Affiliations - United Kingdom, Ireland, Germany, France, Belgium, Italy, Spain, Netherlands, Denmark, Finland, Sweden, Norway

### NORTH AMERICA & SOUTH AMERICA

FSM Logistics can offer a wide range of products for sea, land and airfreight logistics services from coast to coast in the USA. Our experienced personnel give an assurance for exact and reliable delivery. We can tailor-make solutions for each individual customer.

Affiliations - Antigua, Aruba, Barbados, Canada, Guyana, Jamaica, Mexico, Puerto Rico, Brazil, Argentina, Chile

### FAREAST

FSM Logistics offered high quality logistics services to many businesses with interests in the Far East. FSM Logistics is the right choice on this market. FSM Logistics will manage the logistics starting from placing purchase order to the product delivery at the destination.

Affiliations - Hong Kong, Taiwan, Japan, Korea, China

### AFRICA

With countries such as Morocco, South Africa and Zimbabwe as drivers of business in the region, there are exciting developments taking place in Africa. We are ready to assist businesses that wish to have a place in this promising market. Speak with us about the solutions we can offer you.

Affiliations - South Africa, Benin, Botswana, Burkina Faso, Cameroon, Central African, Djibouti, Egypt, Ethiopia, Gabon, Gambia, The Ghana, Guinea, Kenya, Madagascar, Mali, Malawi, Mauritius, Morocco, Mozambique, Namibia, Nigeria, Senegal, Seychelles, Zanzibar, Zimbabwe

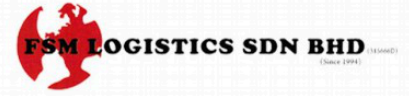
### AUSTRALIA

Affiliations - Australia, New Zealand



# CONTACT US

We Are Here To Serve You



B1-01, Jalan Kemajuan, Section 13, PJ Industrial Park, 46200 Petaling Jaya, Selangor, Malaysia.



+6 03 7957 2306



+6 03 7957 2319



enquiry@fsmlogistics.com.my



www.fsmlogistics.com.my



**Shipping License : PS0223 | Forwarding License : PF0126**

## Port Klang :

45-01-1, Lorong Batu Nilam 1A, Bandar Bukit Tinggi, 41200 Klang, Selangor.  
Tel: +603-3323 3213 Fax: +603-3323 8213  
Tel: +603-7957 2306 Fax: +603-7957 2319

## Penang Office 1 :

No.30-1, Lorong Usahaniaga 2, Taman Usahaniaga, Bukit Mertajam, 14000 Pulau Pinang.  
Tel: +604-5399191

## Penang Office 2 :

No.9A Jalan Hutton, Georgetown 10050, Pulau Pinang.

## Miri :

Lot 3508 Lorong 6A Jalan Permaisuri 1c Permyjaya Technology Park, 98000 Miri Sarawak East Malaysia  
Tel: 085-322 754

## Sibu :

No.13, Tgkt 1, Lrg Satria 2B, Jln Sibu Ulu Oya, 96000 Sibu, Sarawak.

## Kuching :

No.53, 2nd Floor Lot 1053, Jalan Rock 3rd Mile Bazaar, 93250 Kuching, Sarawak.  
Tel: 082-252724 Fax: 082-252724

## Bintulu :

A/o.540 Sub Lot 4353 2nd Floor Phase 7 Parkcity Commercial Square Jalan Kamnar Bubin, 97000 Bintulu, Sarawak.

## Bangkok :

1414/299 Sukhumvitplus Sukhumvit rd, Phrakhanong Klongteay Bangkok 10110.  
Tel: +66804488626

## Bukit Kayu Hitam :

No, 40, Komplek Darul Qiyyam, 06050 Bukit Kayu Hitam, Kedah

Tel : 604 922 4600

